

NACE - INSTRUCTIONS



Step 1:
Contact us

Call +971 4 551 9465 or send an email to supportuae@igenomix.com

- Get more information about the NACE test
- Request your test
- Request a pick up



Step 2:
Receipt of the Kit

Check our NACE Kit and make sure that it includes the following:

- STRECK Tube (check expiration date)
- Plastic receptacle (secondary container)
- Test Requisition Form and Consent Form
- Shipping bag (courier bag)



Step 3:
Sample collection

Important guidance:

- Blood to be taken only from week 10 of pregnancy onwards.
- If applicable to the patient, please ensure that you inform us of any: 1) Bone marrow transplant, 2) Blood transfusion (<60 days), 3) Cancer and/or 4) if the patient is taking a low molecular weight heparin treatment, 5) Presence of vanishing twin
- The following cases may lead to sample rejection:
 - Samples not accompanied by their documentation (Test Requisition Form and Informed Consent)
 - Sample documentation (Test Requisition Form and Informed Consent) has not been correctly completed
 - Mandatory fields in sample documentation, identified on the forms with an asterisk (*) have not been completed
 - Missing patient and/or clinician signature on the Test Requisition and Informed Consent

Blood draw:

- STRECK Tube: Collect between 7ml (minimum) and 10 ml (maximum) of maternal blood. Samples with volumes outside the requested range may be rejected. Blood should be taken using the NACE kit provided by Igenomix otherwise it will not be processed.
- After blood draw, immediately mix the contents by inverting gently from 8 to 10 times.

After blood draw:

- Once the sample has been taken, do not freeze the tube.
- Label the tube with two unique identifiers (one of the following options:
 - Patient initials or Patient's full name and Date of Birth or
 - Patient initials or Patient's full name and Unique Patient IDIncorrectly labelled or unlabeled samples may be rejected.
- Put the tube inside the rigid plastic blister. Fold and place the Test Requisition & Consent form and the sample inside the NACE Kit. Documents must be correctly completed and signed. Put the Kit inside the plastic shipping bag (courier bag).
- Keep the sample inside the fridge at 4°C (do not freeze it) if the sample cannot be collected immediately.

NACE - INSTRUCTIONS



Step 4:
Logistics

- Send the Kit at room temperature or refrigerated (do not freeze the tubes).
- We recommend that, where possible, samples are returned in the Kit provided by Igenomix.
- We recommend including a cold gelpack inside the Kit if outside temperatures exceed 35°C. Take care to avoid freezing the sample when adding the gelpack. For further details, please, contact our Customer Support department.



Step 5:
Sample pick up

To ensure sample integrity is not compromised, which may lead to test failure and another sample collection, please adhere to the following hours of operation:

Pick ups in UAE:

- From Monday to Friday.
- Contact us at least 24 hours before your preferred collection time to request a courier.

Pick ups outside UAE:

- Contact us and we will schedule the pick up according to your location.
- Contact us at least 24 hours before your preferred collection time to request a courier.
- Ensure that the shipping bag (courier bag) includes Airway Bill, Commercial Invoice and Non-Declaration shipping documents that will be provided to you prior of the collection request.

Holidays may cause service disruptions. In the event of any disruption, Igenomix will notify you of any changes that apply to the pickups

We do not recommend storage of samples for more than 5 days at room temperature or 10 days in the fridge. Samples that have exceeded these times when they reach Igenomix may be rejected.



Step 6:
Test results

The clinician that has requested the test will receive the results within NACE 5 and NACE 24, 5-6 working days, 10 working days (NACE24 Extended) of sample reception at Igenomix.

Results are sent to Physician or Clinic Email id provided within the Test Requisition Form or to email id provided during initial clinic enrollment



Additional information

For any questions or concerns and to request sample collection

 971 4 551 9465



supportuae@igenomix.com